

REPORT ON FIELD ATTACHMENT CONDUCTED AT NATIONAL WATER AND SEWERAGE CORPORATION, TORORO.

BY

GENO PETER

REG NO. BU/UP/2020/1278

INTERNSHIP REPORT SUBMITTED TO THE DEPARTMENT OF BUSINESS AND ECONOMICS IN PARTIAL FULFILLMENT OF THE REQUIREMENT OF AWARD OF BACHELOR'S DEGREE IN BUSINESS ADMINISTRATION OF BUSITEMA UNIVERSITY.

2nd JANUARY 2022 – 28th FEBRUARY 2023

DECLARATION

my own work and has never bee and was written in respect of the r and Sewerage Corporation with	DECLARATION U/UP/2020/1278 do hereby declare that this internship report is n submitted in any university or institution of higher learning rules and guidelines of Busitema University and National Water the aid of the agency supervisor Ms. Namukhula Rita Trixie spartment plus the University supervisors Mr. Emojong Ronald	
and of Busitema University Pallisa	a Campus.	
GENO PETER		
REG NO. BU /UP/2020/1278.		
Date. 9/3/2023		

APPROVAL

	APPROVAL
	With great honor and pleasure, I hereby approve that this internship report was prepared by
	GENO PETER REG. NO: BU/UP/2020/1278 a student of Busitema University Pallisa Campus with National Water and Sewerage Corporation and the exercise was carried out smoothly
	under my Supervision and its now ready for submission under my approval.
	FIELD SUPERVISOR
	MS NAMULAL DE APHORAGE CORP.
	SIGN DATE:
-	DATE SENTORCASCOUNTS OFFICER
-	ACADEMIC SUPERVISOR
	MR.EMOJONG RONALD
	SIGN
	DATE 7/3/23
-	DATE7.(.2/25
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ACKNOWLEDGEMENT

My sincere heartfelt appreciation goes to the Almighty God who gave me the knowledge, guidance and necessary resources that enabled me to perform my responsibilities as an intern and completed the report with the stipulated time.

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DEDICATION

I dedicate this report to my father Mr. Kenneth Angwella, my mother Lorna Angwella, Ms Namukhula Rita Trixie for the moral and financial support rendered towards my industrial training.

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LIST OF ABBREVIATIONS

DWD Directorate of water development

NWSC National Water and Sewerage Corporation

WHT Withholding Tax

PAYE Pay As You Earn

LST Local Service Tax

NSSF National Social Security Fund

UFW Uncounted for Water

NRW Non Revenue Water

NPDES National Pollutant Discharge Elimination System

SIV Stores Issue Voucher

STV Stores Transfer Voucher

DMIV Direct Materials Issue Voucher

SAV Stock Adjustment Voucher

GRV Goods Receipt Voucher

STO Senior Technical Officer

QCT Quality Control Technician

EXECUTIVE SUMMARY

Internship is a period of work experience offered by an employer to give students and graduates exposure to the working environment often within a specific industry which relates to their field of study.

It can also be referred to as an experience that should enhance a student's academic career & personnel development supervised by a professional in the field.

My internship report therefore comprises of the introduction of the report by out lining a brief back ground of the field attachment, its objectives & benefits expected as well as the organizational background

The internship report will also explain the activities, tasks and assignments done during the internship period and also giving lessons, experiences and skills gained or used during this internship period.

The report will further discuss the challenges and limitations, enjoyments and disappointments which I went through and experienced during my internship period with National Water and Sewerage Corporation, Tororo. The report will also have a wrap up of key issues in the report as well as the recommendations for both the university and National Water and Sewerage Corporation, Tororo.

CHAPTER ONE

BACKGROUND OF THE INTERNSHIP EXERCISE

1.1 Introduction

This report presents all the proceedings and activities for the internship exercise carried out at National Water and Sewerage Corporation with its head office in Kampala. Chapter one presents the internship objectives, mission, goals, strategic direction, core values as well as services offered by National Water and Sewerage Corporation, Tororo.

1.2 Internship objectives

1.2.1 General objective

To enable the student get hands on experience on real life situation he is likely to work in.

1.2.2 Specific objectives

The essence of internship is to help interns study and understand the procedures, regulations, practices and the impact of finance and accounts management practices on other departments and service delivery.

The internship is to give the intern experience in work related activities like adaption to working challenges so that am in position to handle all kinds of work related challenges and activities.

The internship is to enable the intern to learn skills and all other requirements in the working environment. eg reporting skills, delegation of duties. etc

This exercise is to give the intern an opportunity for appreciating business administration in all departmental sections which will provide me with the opportunity to test my opportunity in the different carriers.