

**BUSITEMA UNIVERSITY**

**FACULTY OF MANAGEMENT SCIENCES**

**REPORT OF FIELD ATTACHMENT CARRIED OUT AT TREKKERS TAVERN  
COTTAGES RUHIJA**

**IN KABALE DISTRICT**

**BY**

**APIO MARY RAYANTAH**

**FIELD ATTACHMENT REPORT SUBMITTED TO THE DEPARTMENT OF  
TOURISM AND TRAVEL MANAGEMENT IN PARTIAL FILLFULMENT OF  
THE REQUIREMENT FOR THE AWARD OF BACHELOR'S  
DEGREE IN TOURISM AND TRAVEL MANAGEMENT  
OF BUSITEMA UNIVERSITY**

**PALLISA CAMPUS**

**DATE: MARCH, 2023**

**DECLARATION**

I APIO MARY RAYANTAH hereby declare that the information in this report is my own original gathered and authentic work. It also makes practical and effective fulfillment of the purpose and objectives of this field attachment. And the content of the document has never been previously submitted to any other university for higher degree or any other award.

**APIO MARY RAYANTAH**

Signature..... *Rayantah*

Date..... *17<sup>th</sup>.03.2023*

**APPROVAL**

I, approve that this internship report was undertaken under my supervision in partial fulfillment of the requirement for the award of a Bachelor's Degree in Tourism and Travel Management at Busitema University.

**Academic supervisor**

Madam Adong Gorrett

Sign. *Adong Gorrett*.....

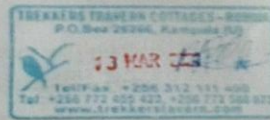
Date. *14-02-2023*.....

**Field supervisor**

Madam Musimenta Rose

Sign. *Musimenta Rose*.....

Date. *13/03/23*.....



## **ACKNOWLEDGEMENT**

My sincere heartfelt appreciation goes to the almighty God who has brought me this far with the life, wisdom, knowledge, and guidance in my academic and who has enabled this internship period to end successfully without major challenges.

I extend my appreciation to trekkers' tavern cottages (TTC) and access tours Uganda limited that gave me a chance to do my internship with them.

My gratitude goes to my field supervisor Madam Musimenta Rose the overall supervisor who endured hours to concentrate effort in ensuring that my internship training yields much to me.

I wish to express my appreciation to my parents who supported me financially during my internship training.

I am also indebted to all such persons whose hands all support whatsoever was received it is impartible to thank everyone by name. But I am grateful to all of you in your capacities for the support of all manners I received towards the end of the internship.

I would like to express my sincere gratitude as well as appreciation to my lectures for providing us the platform to excel and assist us with their propound knowledge, guidance, encouragement and the continued support.

## **ABSTRACT**

This report gives account of my stay at trekkers tavern cottages in ruhija for a period of 8 weeks working in several hotel departments that is housekeeping(HK), restaurant, front office and kitchen under the supervision of departmental managers and overall the manager.

Chapter one, contains the background of the internship, the details of the profile of TTC. It also entails the objectives of the internship.

Chapter two includes all the methods and materials used in the field to achieve the objectives of the field attachment.

Chapter three includes all the presentations of the results and their discussion that I attained from the internship.

Chapter four includes the details of the student's experience. The skills by the student and how relevant they are towards the professional growth. The evaluation of the strength and weakness of trekkers' tavern in relation to the student's professional growth. it also contains any other relevance of the activities to the student's professional growth.

Chapter five includes the overall conclusions and recommendations covering chapter two, three and four.

## **LIST OF ACRONYMS/ABBREVIATIONS**

TTC	trekkers' tavern cottages
KFP	Kitchen and Food Production
F&B	Food and Beverage
HRO	Human Resource Officer
HR	Human Resources
H/K	House Keeping
i.e.	That is to say
e.g.	For example
UTB	Uganda tourism board
UHOA	Uganda hotel owners association

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## **CHAPTER ONE**

### **INTRODUCTION**

#### **1.0 Introduction**

This document reports about the field attachment or internship period that a student underwent between 2<sup>nd</sup> of January to 24<sup>th</sup> of February at trekkers tavern cottages including the work experience and skills attained by the student, professional growth and challenges encountered during the internship. The first chapter shows the basics of the company together with the activities I engaged in during the field attachment.

#### **1.1 Background of the field attachment**

In order to produce competent and innovative students in their respective field of study, Busitema university faculty of management sciences sends out students at the end of their second academic year to get practical knowledge and skills in their respective fields where they would work after their studies. This has given chance to students to interact with their potential employers about the current trends of the field and hence the established rapport can lead to the retaining and employment of the student in the organization. After the field attachment, the student is well acquainted with skills and hence can start their own businesses to be self-employed or become very good workers in the companies where they could be employed.

#### **1.2 Purpose of the field attachment**

The major purpose of the field attachment at Busitema University is to produce competent and practically oriented graduates that their performance at the work place would be extraordinary due to the practical skills they might have acquired during internship. The overall objectives of the field attachment are as follows:

To get acquainted with tourism and hospitality industry enterprise and organization.

To understand peculiarities of their operations and the role of team and carrying out their activities.

To develop ability to blend into a team, understand structure and operations of enterprise.

To develop the capacity of analyzing assessing and developing suggestions for business improvement.