PROJECT MANAGEMENT COMPETENCES, ETHICAL ORIENTATION AND PROJECT PERFORMANCE IN PUBLIC UNIVERSITIES IN UGANDA

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UNIVERSITY

PLAN A

SEPTEMBER, 2014

DECLARATION

I, Elisha Obella declare that this dissertation entitled "Project Management Competences, Ethical Orientation and Project Performance in Public Universities in Uganda" is my own original work, and it has never been presented to any university or institution for the award of any academic qualification.

Signature 18/09/2014

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APPROVAL

This is to certify that this dissertation entitled "Project Management Competences, Ethical Orientation and Project Performance in Public Universities in Uganda" has been submitted for examination with our approval as university supervisors.

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DEDICATION

I dedicate this meritorious achievement to the memories of my late father MR. SERUTERI ETYANG OBELLA who was very instrumental in my education!! May your soul continue to rest in aternal peace papa!

Thave no words to express my appreciation to my family who have at all times been supportive while pursuing this MBA. I would like to appreciate my lovely wife Alice Amoit Obella for the encouragement and more so taking responsibility of the family when I was away on the MBA. To my children, I say asante sana for all your words of encouragement and support. May God bless you abundantly:- Gantrude Ammo, Shardrack Immo, Slyvia Toto, Doreen Amonyat, Fiona Ipali and Nancy Amejje. I challenge you to pursue higher degrees beyond this level.

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TABLE OF CONTENTS

DEC	LARATIONii
APPI	ROVALiii
DED	ICATIONiv
ACK	NOWLEDGEMENTSv
ТАВ	LE OF CONTENTSvi
LIST	OF TABLES
ACR	ONYMS AND ABBREVIATIONSx
ABS	l'ractxi
	PTER ONE
1,0	Background to the study
1.2	Statement of the Problem
1,3	Purpose of the Study
1.4	Objectives of the Study
1.5	Research Questions
1.6	Significance of the Study
1.7	Scope of the Study
1.8	Predictors of project performance
CHA	PTER TWO
ì.TTIE	RATURE REVIEW
3,0	Introduction
2.1	Project Management Competences
, r. r.	Ethical Orientation
0.3	Project Performance 10
1.4	The relationship between project management competences and project performance 10
	The relationship between project management compétences and ethical Orientation 13
2.6	The relationship between Ethical Orientation and project performance
27	Examining the mediating effect of ethical orientation on the relationship between project
	management competences and project performance

CHAI	PTER THREE
METI	HÓDÖLOGY
3.0	Introduction
3.1	Research Design
3.2	The Study Population
3.3	Sample size
3.4	Response Rate (Projects)
3.5	Sampling Procedure
3.6	Sources of data
3.7	Data Collection Instrument
3.8	Measurement of Variables
3,9	Data Reliability and Validity
3.10	Ethical Procedure
3:11	Data Processing, presentation and Analysis
	.
CHA	PTER FOUR
PRES	SENTATION, ANALYSIS AND INTERPRETATION OF RESULTS
4.1	Introduction 23
4.2	Characteristics of the unit of inquiry23
4.3	Project Characteristics
4.4	Comparison of Individual Characteristics between technical personnel and stakeholders 3.2
4.5	The relationships between the study variables
4.7	Analysis of Variance Results for Type of Project by Variable
	-
СПА	PTER FIVE
DISC	CUSSIONS OF FINDINGS, CONCLUSSIONS AND RECOMMENDATIONS
5-]	Introduction
·\1	Diagraphia
5 3	Discussion, -1.
	Conclusions 47
5,4	

5,6	Limitations to the study	50
REFI	ERENCES	, 51
	ENDICES	
QUE	STIONNAIRE FOR PROJECTS STAFFS	56
QUE	STIONNAIRE-FOR STAKEHOLDERS	. 64

ACRONYMS AND ABBREVIATIONS

\$:

United States of America Dollars

%:

Percentage

CVI:

Content Validity Index

CVR:

Content Validity Ratio

HV:

Human Immune Virus

MUBS:

Makerere University Business School

PMBOK:

The Project Management Book of Knowledge

PPDA:

Public Procurement and Disposal of Public Assets

Sh:

Shillings

SPSS:

Statistical Soft Ware package for Social Sciences

i

Std:

Standard

UG:

Uganda

ABSTRACT

The study attempted to explore and explain the relationship between Project management competences, ethical orientation and project performance in public universities in Uganda. The purpose of the study was to establish the relationship between Project management competences, ethical orientation and project performance in public universities in Uganda. Across-sectional quantitative survey design was used to collect data from the public universities projects. A self-administered Questionnaire was used to collect and analyze data using a statistical package for social scientists (SPSS) software. The findings revealed significant positive correlations between Project management competences and project performance, project management competences and ethical orientation and project performance. The findings revealed that Project management competences and ethical orientation predict 32.2% of Projects Performance. These findings have both policy and managerial implications. The policy makers should put in place policy guild lines and codes of conduct. Management ought to enhance competences through training, coaching and regular meetings that improve on project performance. The study recommends the recruitment of employees who have proven ethical background and appropriate competences that will enhance project performance in different projects of public universities.

CHAPTER ONE

1.0 Background to the study

Public universities in Uganda have faced significant challenges during the recent years (Kagaari, Munene & Ntayi, 2013). They have failed to enhance project performance in regard to time, scope, cost and projects stakeholders are not satisfied with the output of the different projects (The Observer, July 19th 2009). Like in 2006, Makerere University began a project of constructing UG Shs 2 billion perimeter wall. Due to poor project management competence and professional ethical conduct, the perimeter wall collapsed even before it was fully completed. The stakeholders were not satisfied with the cost of the construction work, the quality of the work was extremely poor and columns were built without the foundations and enforcement of the original design of the wall (The Independent, July, 10th 2009).

Socket Works (U) Ltd a software and ICT company was engaged to deliver and manage the software and ICT infrastructure at MUBS for seven years from January 2007 (PPDA Report, 2008). At the time of audit MUBS had so far paid Sh 60 million and Sh 400 million had been collected from students as ICT fees. The review of the socket works project by the PPDA in November 2007 revealed project management incompetence of that ICT project in MUBS. The software was not delivered as was agreed which was an unethical issue in the socket works project. The PPDA recommended disciplinary action against the accounting officer for allegedly usurping the role of the school's contracts committee and even mismanaging the project (PPDA report, 2007).

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