

---

**INTERNSHIP/INDUSTRIAL TRAINING CARRIED OUT AT DESERT BREEZE  
HOTEL ARUA.**

**BY**

**TABANI SIRAJI**

**BU/UG/2020/2493**

**FIELD ATTACHMENT REPORT SUBMITTED TO THE FACULTY OF  
MANAGEMENT SCIENCES IN PARTIAL FULFILLMENT OF THE REQUIREMENTS  
FOR THE AWARD OF BACHELORS DEGREE IN TOURISM ANDHOSPITALITY  
MANAGEMENT.**

**FEB/2023.**

**DECLARATION**

I TABANI SIRAJI, declare that this report is my own original work and has not been submitted by any student or university for any award.

SIGNATURE.....*Tabani Siraji*.....

DATE.....*15/2/2023*.....

**FIELD SUPERVISOR**

Name: Madam Linda Jane

Signature: 

Date: 28/02/2023

**ACADEMIC SUPERVISOR**

Name: Madam Adongo Goretti

Signature: 

Date: 14.03.2023

## **DEDICATION**

I dedicate this report to my two parents Mrs. ZainabuChandiru and Mr.MansurAllahaiWhose support financially, affection, love, encouragement and prayers of day and night that's has enabled me to attain such level in my life, not only those two great persons but also my brothers and sisters, friends not forgetting my great lecturers for their continuous sacrifice to give me knowledge. Manager and entire staff of dessert breeze hotel Arua.

## **ACKWNOLEDMENT**

First and foremost, praises and thanks to Allah, the almighty, for his showers of blessings throughout my report work to complete the report successfully.

I would like to express my deep and sincere gratitude to my academic supervisor, Mr. Wampande Jowalie for providing valuable guidance throughout this report through the logbook. His dynamism, vision, sincerity and motivation have deeply inspired me.

I am extremely grateful to my family for their love, prayers, caring and sacrifices for educating and preparing for my future. My special thanks go to all my friends and staff of desert breeze hotel for their acceptance and patience during the discussion I had with them during my research.

## **ABSTRACT**

This report gives account of my stay desert breeze hotel arua for a period of 8 weeks working in several hotel departments that is housekeeping(HK), restaurant, front office and kitchen under the supervision of departmental managers and overall the manager.

Chapter one, contains the background of the internship, the details of the profile of DBHA. It also entails the objectives of the internship.

Chapter two includes all the methods and materials used in the field to achieve the objectives of the field attachment. Chapter three includes all the presentations of the results and their discussion that I attained from the internship.

Chapter four includes the details of the student's experience. The skills by the student and how relevant they are towards the professional growth. The evaluation of the strength and weakness of trekkers' tavern in relation to the student's professional growth. it also contains any other relevance of the activities to the student's professional growth.

Chapter five includes the overall conclusions and recommendations covering chapter two, three and four

## ACRONYMS

DBHA.....DESERT BREEZE HOTEL ARUA

FB.....FOOD AND BEVERAGES

DH.....DINNING HALL

KIT.....KITCHEN

LOP.....LOCALPURCHASEORDER

OOO.....OUTOFORDER

KOT.....KITCHENORDER

FO.....FRONTOFFICE

## TABLE OF CONTENTS

DEDICATION .....	iii
ACKNOWLEDGMENT .....	iv
ABSTRACT .....	v
ABBREVIATIONS .....	v
CHAPTER ONE: INTRODUCTION /BACKGROUND .....	1
1:0 INTRODUCTIONS .....	1
1:1 OBJECTIVES OF THE TRIP.....	1
1.3 INTRODUCTION .....	2
1.7 SERVICES OFFERED BY THE HOTEL .....	3
1.8 MISSION STATEMENT OF THE HOTEL .....	4
CHAPTER TWO: MATERIALS AND METHODS USED IN THE TRIP TO COLLECT DATA .....	5
2:0INTRODUCTION .....	5
2:1 MATERIALS USED TO COLLECT DATA .....	5
2:2 METHODS USED IN DATA COLLECTION. ....	6
CHAPTER THREE. ....	8
3:0 Introductions .....	8
3:1 Results and discussions,.....	8
3.2 ACTIVITIES CARRIED OUT DURING THE TRIP .....	10
3:3 PRESENTATION OF WELL DETAILED AREAS FOR IMPROVEMENT .....	11
CHAPTER FOUR: SKILLS LEARNT AND HOW RELEVANT TO MY PROFESSIONAL AND CAREER GROWTH. ....	12
4:0 Introductions .....	12
4:1 Skills learnt .....	12
4:2 EVALUATIONS OF STRENGTH, WEAKNESS, OPPORTUNITIES AND THREATS OF DESERT BREEZE HOTEL. ....	14
4:2:1STRENGTH.....	14
4:2:2 OPPORTUNITIES .....	14
4:2:3 WEAKNESSES .....	15



4:2:4 <i>THREATS</i> .....	15
CHAPTER FIVE: RECOMMENDATIONS AND CONCLUSIONS .....	16
5.1 CONCLUSIONS .....	16
5.2 RECOMMENDATIONS.....	17
5.3 REFERENCES.....	18

## **CHAPTER ONE: INTRODUCTION /BACKGROUND**

### **1:0 INTRODUCTIONS**

Internship program is a profession learning experience that offers a meaningful, practical work related to a student's field of study. Internship helps a student start to build a professional network that can be a resource for the student; it also gives student a chance to learn new skills.

### **1:1 OBJECTIVES OF THE TRIP.**

To get acquainted with tourism and hospitality industry enterprises and organizations.

To understand peculiarities of their operations and the role of team and carrying out their activities.

To develop ability to blend into a team, understand structure, and operations of enterprise.

To develop the capacity of analyzing, assessing and developing suggestions for business improvement.