

**AN INTERNSHIP REPORT CARRIED OUT AT JINJA NILE RESORT IN  
KIMAKA, JINJA DISTRICT**

**BY  
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BU/UG/2020/1954**



**FIELD ATTACHMENT REPORT SUBMITTED TO THE FACULTY OF  
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REQUIREMENTS FOR THE AWARD OF BACHELORS DEGREE  
OF TOURISM AND TRAVEL MANAGEMENT OF  
BUSITEMA UNIVERSITY.**

**13<sup>th</sup> MARCH, 2023**

## DECLARATION

### DECLARATION

I NAMAKULA REHEMA-BU/UG/2020/1954, declare that this report is my own original work and has not been submitted by any student or university for any award.

Signature 

Date 15 / 5 / 2023

**APPROVAL**

**Approval**

This is to satisfy that this report has been prepared and submitted by Namakula Rehema upon completion of my field attachment period at Jinja Nile Resort located in Kimaka, Jinja district, under the supervision and guidance of my field supervisors and academic supervisor. It meets the academic partial requirements for the under graduate Bachelor's degree in Tourism and Travel Management at Busitema university as approved by:

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## **DEDICATION**

This report is heartily dedicated,

To the women who raised me

My grandmother, NASAASI JOSEPHINE who has been a rock of stability throughout my life

&, my lovely mother NAMUBIRU JOSEPHINE who always encourage me to fly toward my dreams.

You mean a world to me mummy.

## **ACKNOWLEDGEMENT**

First, I give thanks to God for protection and ability to do this report.

I would like to acknowledge with gratitude, the support and love of my family. My parents in the names of SSEMAKULA MUHAMMAD WASSWA and NAMUBIRU JOSEPHINE as well as my one and only brother ALI KATENDE for they kept me going and this report would not have been possible without them.

Am deeply thankful to my four uncles, MUKUYE RICHARD, JOOGA ACHILLES, L.MIKE and NTAMBAZI RONALD and my two other mums, NAKAZZI FLORENCE and NAMUTEBI JUSTINE .You are the people who has supported me morally as well as financially and am grateful for that. Thank you for helping me survive all the stress from this year and not letting me give up.

I would like to express my sincere gratitude to BUSITEMA UNIVERSITY for letting me fulfill my dream of being a student here.

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God bless you.

## **ABSTRACT**

This internship covers duration of two months activities carried out at Jinja Nile Resort in kimaka, jinja district. Chapter one talks about the introduction of internship, objectives of internship, historical background of jinja Nile resort, description of the field attachment, its organizational structure, departments, a sketch map showing the location of the hotel and the management of the hotel. Chapter two covers the materials and methods used in the field to achieve my internship objectives, chapter three presents a clear discussion and results as well as the discussion of results attained from my two month industrial training basing on the internship objectives. Chapter four summaries the skills learnt and how they are relevant to my professional and carrier growth and the evaluation of the strength, weaknesses, opportunities and threats of the hotel. Chapter five covers the conclusions and recommendations.

## **ABBREVIATIONS**

JNR- JINJA NILE RESORT

HM- HOTEL MANAGEMENT

EXE HK- EXECUTIVE HOUSEKEEPER

F&B- FOOD AND BEVERAGE

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## **CHAPTER ONE**

### **1.0 INTRODUCTION**

An internship is a professional learning experience that offers meaningful, practical work related to a student's field of study or career interest. It gives a student the opportunity for career exploration and development, and to learn new skills.

### **1.1 OBJECTIVES OF INTERNSHIP**

- To get acquainted with tourism and hospitality industry enterprises and organizations.
- To understand peculiarities of their operations and the role of team and carrying out their activities.
- To develop ability to blend into a team, understand structure, and operations of enterprise.
- To develop the capacity of analyzing, assessing and developing suggestions for business improvement.

### **1.2 HISTORICAL BACKGROUND OF JINJA NILE RESORT.**

Jinja Nile Resort was established by Kasgwa Harry 6, it is a property of MADA HOLDINGS LIMITED and becomes the first of its kind in Uganda in the year 1999 under the ownership of Tarlochan Mhajan as the chief executive then later to Tinu Mhajan when Tarlochan died in the year 2004.

The resort rests on the magnificent river Bank and offers a magnificent view of the River Nile and rich in fauna and flora. The present building was opened in 2012. It is also a 4 star hotel with enough facilities to accommodate different categories and class of guests. Since it was opened, it has hosted many international and inbound guests for conferences.

Jinja Nile Resort acts as a training school and continues to offer training facilities and welcomes internship programs to students in the hospitality schools within the country.

Jinja Nile Resort is located on Plot No. M-130 of Kimaka, a long Kimaka Budongo road, and 4km away from Jinja town and 80km away from Uganda's Capital City Kampala, two hours' drive from Entebbe international airport and less than five minutes' drive from kimaka airstrip. Both the famous Bujagali falls and the source of the Nile are only 4kms from the resort.

Set on over 30 acres on the banks of the river Nile, Jinja Nile resort commands a strategic location providing a panoramic view of the great river Nile (the longest river in the world).